

SUPERNOVA

Transforming an entirely paper-based system to a Cloud Enterprise Asset Management (EAM) with SAP Service Cloud

Case Study | Enterprise Asset Management for the Pharmaceutical Industry

Medochemie, a global leader in the pharmaceutical industry, has made a significant stride in its operations. The company has transitioned its Technical Services Department (TSD) from a paper-based system to a modern Cloud Enterprise Asset Management (EAM) platform. This transformation, a testament to Medochemie's commitment to innovation, was achieved by implementing SAP Service Cloud, designed and implemented by Supernova Consulting. The new EAM Solution has enhanced operational efficiency and fully complies with FDA (U.S. Food and Drug Administration) and cGMP (Current Good Manufacturing Practice) regulatory standards.

Solution Highlights:

Supernova Consulting implemented an integrated solution with SAP Service Cloud, which integrates maintenance, calibration, and inventory processes across the organization. The new native cloud collaborative platform meets regulatory requirements, including access controls, validations, workflow automation, and electronic records. Business users have access to enterprise asset management data that is platform independent—runs on desktop, tablet, and mobile—with enhanced user experience.

Benefits Realized:

The new EAM solution has revolutionized Medochemie's asset management, maintenance, and calibration processes, integrating them into a validated cloud platform. This transition has significantly reduced manual operations, leading to a substantial increase in technician productivity and efficiency. The implementation of a paperless digital platform has not only lowered maintenance and administrative time costs but also consolidated all asset information in a single source. The real-time visibility of inventory levels, maintenance costs, and scheduling has been greatly enhanced, promising a more efficient and streamlined future for Medochemie.

For more information: <https://supernova-consulting.com/Transforming-an-entirely-paper-based-system-to-a-cloud-eam-with-sap-service-cloud>

