



## Enterprise Asset Management add-on for SAP® Service Cloud

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**SUPERNOVA**

# Enterprise Asset Management Solution by Supernova

Elevate your asset management with Supernova's cutting-edge Enterprise Asset Management (EAM) add-on for SAP® Service Cloud. Our solution empowers organizations to manage their assets, maintenance, and operations effectively. Designed for scalability, our solution serves a wide range of industries, including pharmaceuticals, manufacturing, oil and gas, and utilities. Its comprehensive features enhance operational efficiency and ensure optimal asset performance for businesses of all sizes.

## Key Solution Features

- Multi-Organization/Site Management
- Asset Management and Tracking
- Installed Base Management
- Work Order Management
- Preventive and Reactive Maintenance
- Maintenance Plans & Checklists
- Spare Parts Inventory Management
- Regulatory Compliance (cGMP, FDA)
- Service Level Agreements
- Contracts Management & Warranties
- Workflow Automation
- Access Controls and Validations
- ERP Integration
- Mobile Ready
- Intuitive and User-Friendly Interface
- Real-time Reporting and Analysis

## Benefits

- Streamlines Operations
- Reduce Maintenance Costs
- Increase Operational Efficiency
- Optimize Spare Parts Inventory
- Improve Scheduling
- Enhance Data Security & Compliance
- Extend Asset Lifespan
- Reduce Downtime

## Customer Testimonials

*"With SAP® Service Cloud and Supernova Enterprise Asset Management add-on, our Technical Services department's operations have been drastically optimized. We have streamlined our business processes, internal controls, compliance, and reporting, enabling us to automate and optimize our paper-based procedures."*

**Charis Stylianou, Group Engineering Senior Manager, Medochemie Ltd**



# Case Study | EAM for Pharmaceutical Industry

Medochemie is an International Pharmaceutical Company headquartered in Cyprus. Medochemie manufactures a wide range of products divided into more than 10 therapeutic categories, owns 4355 marketing authorizations and operates in more than 107 countries around the world. Medochemie selected Supernova Consulting to design a full-featured and compliant EAM solution, enabling them to eliminate paper forms, reduce costs, improve scheduling, run calibration and maintenance processes in one system, optimize spare parts inventory, and enable real-time reporting.

## Before: The Challenges

- Time-consuming, 100% manual paper-based process.
- Spreadsheet-based scheduling led to inflexible planning.
- Lack of automation and validations on calibration measurements.
- Difficulty in extracting the maintenance cost information.

## Why SAP and Supernova Consulting

- Supernova deep industry expertise and business transformation capabilities.
- Integrated maintenance, calibration, and inventory in one system that will be used across all plants.
- Cloud solution, scalable to meet regulation requirements, including access controls, validations, automatic workflows, electronic signature and records, and current Standard Operating Procedures.
- Intuitive and user-friendly design for smooth adoption and efficient operation.

## After: The Benefits

- Achieved operational excellence by integrating asset management, maintenance, and calibration into an integrated cloud-based, validated solution.
- Significantly reduced manual operations and errors, leading to enhanced technician productivity and efficiency.
- Lowered maintenance costs and administrative time through a paperless, environmentally friendly system.
- Unified all asset data—including machines, spare parts, and instruments—into a single trusted source.
- Gained real-time visibility into inventory, maintenance costs, and scheduling, supporting better decision-making.

**1200+**

Work Orders  
Execution per month

**1000+**

Calibration Tasks  
Execution per month

**30%**

Increase in  
efficiency for  
calibration task  
execution

**2-3x**

Faster processing,  
scheduling and  
preventive  
maintenance tasks  
execution

**Real-Time**

Asset information,  
maintenance and  
calibration history,  
inventory availability  
and maintenance  
costs

**Compliance**

- FDA Title 21 CFR  
part 11  
- cGMP

# SUPERNOVA

## ABOUT THE COMPANY

Supernova Consulting is a leading consulting, technology, and transformation services firm serving clients in more than 30 countries. Combining unparalleled industry experience with leading technology offerings, Supernova Consulting, an SAP Gold Partner, creates and delivers business and technology solutions that fit client's needs and drive the results they want.

For over twenty years, we have built a firm to help our clients accelerate business performance and realize their most important goals. Our focus on solutions in technology, consulting, and transformation enables us to support our customers in developing and transforming their organizations at every step of the value chain.

## GET IN TOUCH WITH US!

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